

Think it's worth getting a second opinion?

We second that.

Being diagnosed with a Critical Illness can be an emotionally draining and confusing experience. Our Critical Illness cover can provide the financial support your client needs at this difficult time. But naturally the client's highest priority will be to understand their condition and ensure they get the best treatment possible. That's why Fortis now offers - at no extra cost - the extra support for your client's and their families that Best Doctors® provide.

What is Best Doctors?

Founded in 1989 by two renowned physicians, affiliates of Harvard Medical School, Best Doctors offers people access to the pooled knowledge and experience of the world's very best medical experts and specialists. Best Doctors has created a database of 50,000 specialists from around the world, who have been recommended by their peers as the top practitioners in their respective fields.



How does Best Doctors work?

- If your client, their partner, or any of their dependent children, have been diagnosed with a serious medical condition they can contact Best Doctors at any time by calling them, free of charge on 0800 085 6605.
- Following this, Best Doctors will send your client a pack including a consent form (which they must sign and return) to enable Best Doctors to obtain their diagnostic information from their own doctor and/or consultants.
- A dedicated Case Manager will then be assigned to their case and keep them informed every step of the way.
- Once their original diagnostic information has been received by their Case Manager, from their own doctor and/or consultants, the Best Doctors team will select the most appropriate expert from its database of 50,000 specialists to review your client's case in detail.
- The leading specialist will prepare a report and send this to your client, together with an optional copy for their own doctor or consultant. This report contains the specialists considered evaluation of your client's condition – and their expert opinion on the treatment options that could be open to your client.
- In addition to the recommendations, if your client requests this option, they will be given a report detailing up to three doctors whose skill and experience would be beneficial in their case.

40,000 people around the world have already benefited from the Best Doctors service.

Here are some of their stories.

Bernadette's story

Bernadette got in touch with Best Doctors in order to get a second opinion and information. She was having abnormal smear tests and was finding it difficult to talk to her doctor. She looked things up on the internet but without a medical person to explain things, some of it was difficult to understand and scary. Her family kept asking her questions she couldn't answer. They were all upset and scared.

"From the minute I was put in contact with Best Doctors I had a GP, a medical secretary and several consultants overlooking my medical records and explaining things to me. My reports came back in easy to understand language and were followed up with phone conversations for further questions and emails to make sure I got everything. I was so informed that I was calm and confident about what was happening to my body and about the course of action being taken. I was able to relax and inform my family and friends, and I am extremely grateful for the fantastic service".

Kayleigh's story

Kayleigh was suffering from serious gastro intestinal problems and her parents were struggling for more information concerning her condition.

"We were very concerned and wanted to make sure she was in the hand of the very best doctors".

Best Doctors sent all of the child's medial information to a specialist which prepared a report. In that report a different diagnosis and test was suggested as a possible explanation for her current condition. The parents found the information to be supportive and helped them explore different treatment option and test for their daughter.

"At a time when any parent would be devastated at the condition of their child, Best Doctors was there to give us the support and information we needed to keep searching for the best care possible for my child".

Best Doctors – one more reason to recommend Critical Illness cover from Fortis.



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